

G&R LTD REF: 24.00	GAWNE & ROBERTS Construction LTD
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Gawne & Roberts Construction Ltd quality policy is to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of its customers.

This level of quality is achieved through adoption of system of procedures that reflect the competence of the Company to existing Customers, potential customers and independent auditing authorities.

Achievement of this policy involves all staff who are individually responsible for the quality of their work, resulting in a continually improving environment for all. The policy is provided, communicated and understood by the whole organisation.

The objectives of the Quality Assurance System are:

- 1) To maintain an effective Quality Assurance System complying with International Standard ISO9001 (Quality Systems)
- 2) To achieve, deliver and maintain a level of quality which enhances the Company's reputation with customers and future customers and to ensure this is delivered in a flexible, attentive manner
- 3) To recruit, develop, train and retain people of high calibre and with high potential
- 4) To ensure complete compliance with relevant statutory and health and safety requirements
- 5) To endeavour, at all times, to maximise customer satisfaction with the services provided by Gawne and Roberts Construction Ltd and ensure our Clients have access to information concerning our terms of business, and complaints procedure.

The Company will continue to recognise effective teamwork and individual achievement and regularly review the service and management processes. We invest in people and our environment and our emphasis in these areas is testimony to our commitment to quality

Garry Hall
Managing Director

July 2008